**Tiered Technical Assistance Model**

**COMMIT** to improving program quality for children

1. Attend Quality Improvement Orientation meeting.
2. Submit Commitment to Participate in Technical Assistance.
3. Submit current licensing review free of deficiencies.
4. Update Program Profile with Agenda for Children. (NACCRAware profile)

Receive basic Technical Assistance (TA)/coaching through telephone and email

**PREPARE** by completing required trainings & self assessments

1. Program leaders and teachers attend training sessions:
   - Connect (on-line)
   - Intro to TS GOLD
   - Intro to CLASS
   - 3 hours of CLASS-related training

2. Program Leader Sessions:
   - Center Management
   - Intro to ERS
   - CLASS Overview and Feedback for Administrators
   - TS GOLD for Administrators

3. Complete Self Assessments:
   - Administrator’s Self-Assessment
   - Quality Checklists for each classroom
   - Submit Pathways Directors’ Audit

Receive limited # of coaching sessions focused on:

- Implementing TS GOLD
- Understanding ERS Scores
- Understanding CLASS Scores

**ACHIEVE** improved program quality with Technical Assistance Coaching

1. Coach visits the program and meets with director and staff.
2. Coach completes observation to verify Quality Checklists and Administrators Self-Assessment Checklist.
3. Together, coach and director:
   - prioritize program need based on the results of Classroom Quality Checklists and Administrators Self-Assessment Checklist;
   - determine goals to work on based on the priorities of the center; and
   - create Action Plan with Action Steps toward improvement.
4. As goals are achieved and action steps are completed, the director submits evidence to the coach through email or telephone call.

Participate in intensive TA/Coaching, which may include:

- customized, intensive on-site coaching
- targeted trainings
- web-based learning
- professional learning communities

**Foundational training** will be provided to all Type III centers through Agenda for Children and the Department of Education’s Foundations trainings. **Targeted training** will be offered to centers in the “Prepare” and “Achieve” levels based on trends identified in action plans & data from TS GOLD and CLASS.